

March 18, 2020

First Southeast Bank Customers,

Many of you are aware that the current situation we all face with COVID-19 is very fluid and rapidly changing.

As we continue to closely monitor the Center of Disease Control and MN Dept. of Health, we also must adapt as situations develop.

To continue to follow precautionary measures, we must support the practice of social distancing and how we deliver our services to you.

Effective Friday, March 20<sup>th</sup> and until further notice, First Southeast Bank will be <u>limiting lobby access</u>. Should you need services that require new accounts, loans or other lobby services we ask that you please call ahead to schedule an appointment.

Our Drive-Up Windows will be open at both locations and will provide <u>all teller services</u> to our customers. If you have any questions about a service you may require please call us in Harmony (507) 886-6922 or Canton (507) 743-2204 or email our Bookkeeping/Operations department at <u>eBanking@fsebg.com</u>.

We will continue to reach out to our customers with updates through our social media and our website. You may visit our website at <u>firstsoutheastbank.com</u> to view any messages we may have and to check out all of the services we offer. You may also contact us at <u>fsebinfo@fsebg.com</u> with additional questions.

While these actions may be an inconvenience, for the health and well-being of customers and employees, we feel these are necessary steps.

Please take care,

Chris Skaalen and All of us at First Southeast Bank