March 17, 2020

To our valued customers and the communities we serve,

As a small town community bank, we take very seriously the health and well-being of our employees and customers.

We are closely monitoring the CDC and MN Dept. of Health to keep ourselves up to date with the changes and challenges our country is facing and the impacts of the COVID-19, Coronavirus.

We are actively taking as many precautions and preparations as possible by sanitizing high traffic areas throughout the day. We have also eliminated bank related travel and tested our work from home connectivity should it need to be utilized.

We want to ensure that all of our customers know of the many banking options we offer beyond visiting the bank to limit person-to-person contact. Many of these services provide options and flexible ways to connect with us.

- 24 hour ATM https://www.shazam.net/atms/
- Night Depository
- Drive-up services are available Monday-Friday 8:30am-5:30pm and Saturdays 9:00am-12:00pm
- Online Banking from your PC
- Mobile Banking from your phone
- Mobile Deposit to deposit your checks
- Bill Pay to schedule payments to merchants
- Debit and Credit cards are an alternative way to access your money when you need it.

Please visit our website at <u>firstsoutheastbank.com</u> to check out all of the services we offer. You may also contact us at <u>fsebinfo@fsebg.com</u> or by calling us at Harmony (507) 886-6922 or Canton (507) 743-2204, if you would like further information on these services or would like to get signed up for them.

If you should need a personal or specific banker services we ask that you set up an appointment prior to your visit.

We understand the importance of financial stability. Should you have any questions or concerns about your financial situation due to the COVID-19, please reach out to us. We are here to help.

As a small community, we are all in this together. We encourage everyone to continue to support each other in any way we can.

Please take care,

Chris Skaalen and All of us at First Southeast Bank